20 things you didn’t know you can do with CC4

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Why this session?
150 customers

What 5 things do you like about Community Connect 4?
What 5 things would you like Community Connect 4 to do?
You can do a lot of this already!

Users
Computers
Packages

7 things you can do with users
1. **Launch applications through My Connect**

   ![My Connect]

   - Get environment information
   - Enable Presentation Mode
   - Change passwords

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**CC4UPD154**

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2. Customise RM Connect to suit your user's needs

3. Make it easier to change passwords

4. Disable an account until it's needed
5. Make it easier for teachers to manage websites

6. Updating files in user home folders

8 things you can do with computers
7. Run a command on a remote computer

8. Connecting to computers

“Can’t use the RMMC to connect to computers. It logs people out”
9. Connecting to computers using RM Tutor

“Tutor didn’t allow me (outside the classroom) to do any monitoring”

RM Tutor Tech Console

10. Creating a room asset list

“Station inventory export by room/location as csv”
Creating a room asset list

11. See the computer build status
DWN1741269

12. Keep your computer hard-disks defragmented
13. Create a super-Smart List

Use the filter bar & a smart-list
Filter bars can use Boolean and operators

14. Bringing CC4 up to date

CC4 Software updates
Multiple update assignments
We have a tool to help you with this

CC4 Updates Rollout Tool
Silently updates CC4 components to the latest version
Works with CC4.2 and CC4.3
You may need to update the System Packages
CC4 Updates Rollout Tool
Available through the RM Knowledge Library
DWN4194047

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6 things you can do with packages

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15. Requiring System Updates list
Stale packages
We have a tool to help with this
DWN3522158

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The recommended Core Update order

Computers with issue
Other important computers
Terminal Servers
The rest

NEVER perform a Core Update on a CC4 Server, even if it appears in the Requiring Core Updates List!

16. View package information quickly
17. Filtering package status

18. Create a software audit

19. Import a Windows Installer Package

“Ability to package little apps quickly and easily.”
20. Support more browsers

“Limited browser support”

Speed up Internet Explorer

Internet Explorer always checks for server revocation certificate

bit.ly/1qg8Djx
TEC3998947
One more thing...

21. Renaming computers

*Re-name a computer*

*Have to rebuild rather than able to rename*

*Rename stations – would like the ability to rename and not rebuild*
Renaming computers

DWN419776

Installing renaming computers

1. Install RenameComputers.exe
2. Update System Packages
3. Reassign the RM Management Console

Summary
7 things you can do with users

1. Launch applications through My Connect CC4UPD154
2. Customise My Connect to suit your user’s needs
3. Change passwords in the easiest way using My Connect

4. Disable user accounts until they’re needed
5. Share RM Tutor website white and blacklists easily
6. Easily update files in user home folders

7 things you can do with computers

7. Run commands on remote computers
8. Connect to remote computers without logging users off
9. Use the RM Tutor Tech Console to monitor all CC4 computers
8 things you can do with computers

10. Create inventories of your computers
11. Monitor computer build status
12. Keep your computer hard disks defragmented

8 things you can do with computers

13. Create super Smart-Lists using the filter bar
14. Update CC4 components across the network quickly and silently

6 things you can do with packages

15. Discover stale packages on computers - DWN3522158
16. View package information quickly
17. Filter package status in the Software Assignment Overview
6 things you can do with packages

18. Create a software inventory of your applications
19. Import application installers in to CC4
20. Improve IE’s performance - TEC3998947

21. Rename computers through the RM Management Console

What things can you share about CC4?

RM Community #rmseminars
Any questions from this session?

Text RM QUESTIONS to 88008

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Seminars ’14

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